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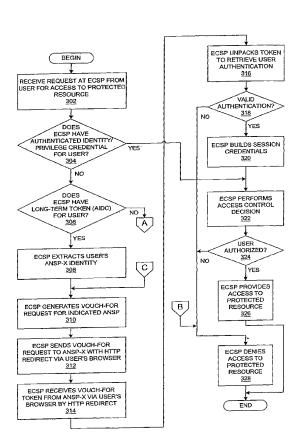
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(54) Title: METHOD AND SYSTEM FOR USER-DETERMINED AUTHENTICATION AND SINGLE-SIGN-ON IN A FEDERATED ENVIRONMENT



(57) Abstract: A method, system, or computer program product is presented for cross-domain, single-sign-on, authentication functionality. A user may contract with one or more authentication service providers ANSPs. E-commerce service providers ECSPs, such as online banks or online merchants, also maintain a relationship with an ANSP such that the ECSP can trust the authenticated identity of a user that is vouched-for by the ANSP on behalf of the user. The user can visit any e-commerce service provider in a federated environment without having to establish an a priori relationship with that particular ECSP. As long as the ECSP's domain has a relationship with at least one of the user's authentication service providers, then the user will be able to have a single-sign-on experience at that ECSP.

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### DESCRIPTION

# METHOD AND SYSTEM FOR USER-DETERMINED AUTHENTICATION AND SINGLE-SIGN-ON IN A FEDERATED ENVIRONMENT

#### CROSS-REFERENCE TO RELATED APPLICATIONS

The present application is related to the following applications, which are hereby incorporated by reference:

- U.S. Patent Application Serial Number (Attorney Docket Number AUS9-2000-0770-US1), filed 11/09/2000, titled "Method and system for Web-based cross-domain single-sign-on authentication"; and
- U.S. Patent Application Serial Number (Attorney Docket Number AUS920010769US1), filed (TBD), titled "System and method for user enrollment in an e-community".

#### BACKGROUND OF THE INVENTION

#### 1. Field of the Invention

The present invention relates to an improved data processing system and, in particular, to a method and apparatus for multicomputer data transferring. Still more particularly, the present invention provides a method and apparatus for computer-to-computer authentication.

#### 2. Description of Related Art

Information technology (IT) systems and the Internet have fueled the growth of the current global economy. While IT systems have significant benefits, at the same time, they pose

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potential security threats from unauthorized third parties. Indeed, the lack of security in modern IT systems has emerged as a threat to the integrity of global computer networks. To deal with this problem, IT systems provide a number of known services: data authentication, data confidentiality, entity authentication, authorization, etc..

Authentication and authorization may be accomplished in many ways, and enterprises may desire to provide authorized users with secure access to protected resources from various locations in a user-friendly manner. Although providing secure authentication mechanisms reduces the risks of unauthorized access to protected resources, the same authentication mechanisms may become barriers to user interaction with the protected resources. Users generally desire the ability to jump from interacting with one application to another application without regard to the authentication barriers that protect each particular system supporting those applications.

As users get more sophisticated, they expect that computer systems coordinate their actions so that burdens on the user are reduced. These types of expectations also apply to authentication processes. A user might assume that once he or she has been authenticated by some computer system, the authentication should be valid throughout the user's working session, or at least for a particular period of time, without regard to the various computer architecture boundaries that are almost invisible to the user. Enterprises generally try to fulfill these expectations in the operational characteristics of their deployed systems, not only to placate users but also to increase user efficiency, whether the user efficiency is related to employee productivity or customer

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satisfaction.

More specifically, with the current computing environment in which many applications have a Web-based user interface that is accessible through a common browser, users expect more user-friendliness and low or infrequent barriers to movement from one Web-based application to another. In this context, users are coming to expect the ability to jump from interacting with an application on one Internet domain to another application on another domain without regard to the authentication barriers that protect each particular domain. However, even if many systems provide secure authentication through easy-to-use, Web-based interfaces, a user may still be forced to reckon with multiple authentication processes that stymie user access across a set of domains. Subjecting a user to multiple authentication processes in a given time frame may significantly affect the user's efficiency.

The barriers that are presented by multiple authentication processes or systems are becoming increasingly common as more organizations participate in federated computing environments. In a federated environment, a user that is a registered member of one organization can get access to a remote resource that is controlled by another organization. In a federated environment, each organization is responsible for the administration of the organization's own registered users and resources, yet the computer systems of the federated organizations interoperate in some manner to share resources between registered members of the organizations.

For example, each user is registered in a "home domain" that provides certain fundamental services to a user. A user typically logs into the user's home domain through some form

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of authentication process, after which the user is allowed to access secured resources that are supported by the home domain in accordance with the user's previously defined authorization attributes. In this manner, the user has a permanent relationship with the user's home domain. In addition, the home domain may have a permanent relationship with many other domains in an environment termed a "federation" or a "federated environment", sometimes also called business-to-business (B2B) or e-community domains.

Solutions have been proposed for reducing the barriers that are presented by multiple authentication processes or systems in federated environments. In Application Serial Number (Attorney Docket Number AUS9-2000-0770-US1), filed 11/09/2000, titled "Method and system for Web-based cross-domain singlesign-on authentication", an approach termed "cross-domain single-sign-on" was described in which a user would be allowed to transfer from a home domain to a participating security domain without having to re-authenticate to the second domain. A drawback in the described approach is that a user can only transfer to a participating domain directly from the user's home domain. In Application Serial Number (Attorney Docket Number AUS920010769US1), filed (TBD), titled "System and method for user enrollment in an e-community", an approach was described in which a user would be allowed to establish a permanent relationship with a participating domain through the use of a "domain identity cookie". This approach gives the user the ability to go directly to this domain, e.g., via bookmarks or direct URLs (Uniform Resource Locators) without first having to go through the user's home domain. This flexible approach allows for a simple user experience in which the user does not need to know implementation details about the e-community in which the user is participating. This

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approach is easy to implement, easy to use, and provides a secure method of cross-domain single-sign-on functionality.

The difficulty with both of these approaches is that each requires that a user have one and only one domain capable of authenticating the user, and any domain visited by the user must have a priori knowledge and trust of the user's home domain.

Therefore, it would be advantageous to have a method and system in which user authentication throughout a distributed system could be provided without an authentication barrier for each security domain. In other words, it would be advantageous to have cross-domain, single-sign-on authentication in which a user can be authenticated into one security domain and then transfer to another security domain without having to re-authenticate to the second domain. It would be particularly advantageous to use open standards in an approach that is based entirely on legitimate uses of those open standards.

#### SUMMARY OF THE INVENTION

A method, apparatus, system, or computer program product is presented for cross-domain, single-sign-on, authentication functionality. An e-commerce service provider receives a request from a client for access to a controlled resource, and the e-commerce service provider allows a specification of one of a plurality of authentication service providers to be used by the e-commerce service provider in determining access to the controlled resource for the client. The e-commerce service provider may receive a specification of an authentication service provider along with the request for

access to the controlled resource, which may be in the form of a cookie. Alternatively, the e-commerce service provider may provide for user selection of one of the plurality of authentication service providers if an authentication service provider was not received along with the request for access to the controlled resource. The e-commerce service provider also may provide for user selection of an option to persistently associate with the user the user selection of one of the plurality of authentication service providers. The e-commerce service provider sends an authentication request from the e-commerce service provider to the specified authentication service provide access to the controlled resource based on an authentication response from the specified authentication service provider.

#### BRIEF DESCRIPTION OF THE DRAWINGS

The novel features believed characteristic of the invention are set forth in the appended claims. The invention itself, further objectives, and advantages thereof, will be best understood by reference to the following detailed description when read in conjunction with the accompanying drawings, wherein:

Figure 1A depicts a typical network of data processing systems, each of which may implement the present invention;

Figure 1B depicts a typical computer architecture that may be used within a data processing system in which the present invention may be implemented;

Figure 1C illustrates a Web-based environment in which the present invention may be implemented;

Figure 1D is a data flow diagram illustrating a prior art process that may be used when a client attempts to access a

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protected resource;

Figure 2 is a block diagram that depicts a federated environment in which the present invention may be implemented;

Figure 3 is a flowchart that depicts a process by which an ecommerce service provider attempts to retrieve an

authenticated identity from a user-determined authentication
service provider for a user who is attempting to access a
controlled resource at the e-commerce service provider;

Figure 4 is a flowchart that depicts a process by which an
authentication service provider determines whether or not it
should vouch for a user at the request of an e-commerce
service provider;

Figure 5 is a flowchart that depicts a process by which an ecommerce service provider allows a user to select an
authentication service provider and/or related options; and
Figure 6 is a graphical user interface window that shows the
selectable options that are available to a user to select an
authentication service provider in association with a singlesign-on operation within a federated environment.

#### DETAILED DESCRIPTION OF THE INVENTION

In general, the devices that may comprise or relate to the present invention include a wide variety of data processing technology. Therefore, as background, a typical organization of hardware and software components within a distributed data processing system is described prior to describing the present invention in more detail.

With reference now to the figures, **Figure 1A** depicts a typical network of data processing systems, each of which may implement the present invention. Distributed data processing system **100** contains network **101**, which is a medium that may be used to

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provide communications links between various devices and computers connected together within distributed data processing system 100. Network 101 may include permanent connections, such as wire or fiber optic cables, or temporary connections made through telephone or wireless communications. In the depicted example, server 102 and server 103 are connected to network 101 along with storage unit 104. In addition, clients 105-107 also are connected to network 101. Clients 105-107 and servers 102-103 may be represented by a variety of computing devices, such as mainframes, personal computers, personal digital assistants (PDAs), etc. Distributed data processing system 100 may include additional servers, clients, routers, other devices, and peer-to-peer architectures that are not shown.

In the depicted example, distributed data processing system 100 may include the Internet with network 101 representing a worldwide collection of networks and gateways that use various protocols to communicate with one another, such as LDAP, TCP/IP, HTTP, etc. Of course, distributed data processing system 100 may also include a number of different types of networks, such as, for example, an intranet, a local area network (LAN), or a wide area network (WAN). For example, server 102 directly supports client 109 and network 110, which incorporates wireless communication links. Network-enabled phone 111 connects to network 110 through wireless link 112, and PDA 113 connects to network 110 through wireless link 114. Phone 111 and PDA 113 can also directly transfer data between themselves across wireless link 115 using an appropriate technology, such as Bluetooth™ wireless technology, to create so-called personal area networks or personal ad-hoc networks. In a similar manner, PDA 113 can transfer data to PDA 107 via wireless communication link 116.

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The present invention could be implemented on a variety of hardware platforms and software environments. **Figure 1A** is intended as an example of a heterogeneous computing environment and not as an architectural limitation for the present invention.

With reference now to Figure 1B, a diagram depicts a typical computer architecture of a data processing system, such as those shown in Figure 1A, in which the present invention may be implemented. Data processing system 120 contains one or more central processing units (CPUs) 122 connected to internal system bus 123, which interconnects random access memory (RAM) 124, read-only memory 126, and input/output adapter 128, which supports various I/O devices, such as printer 130, disk units 132, or other devices not shown, such as a audio output system, etc. System bus 123 also connects communication adapter 134 that provides access to communication link 136. User interface adapter 148 connects various user devices, such as keyboard 140 and mouse 142, or other devices not shown, such as a touch screen, stylus, microphone, etc. Display adapter 144 connects system bus 123 to display device 146.

Those of ordinary skill in the art will appreciate that the hardware in Figure 1B may vary depending on the system implementation. For example, the system may have one or more processors, such as an Intel® Pentium®-based processor and a digital signal processor (DSP), and one or more types of volatile and non-volatile memory. Other peripheral devices may be used in addition to or in place of the hardware depicted in Figure 1B. The depicted examples are not meant to imply architectural limitations with respect to the present invention.

In addition to being able to be implemented on a variety of hardware platforms, the present invention may be implemented in a variety of software environments. A typical operating system may be used to control program execution within each data processing system. For example, one device may run a Unix® operating system, while another device contains a simple Java® runtime environment. A representative computer platform may include a browser, which is a well known software application for accessing hypertext documents in a variety of formats, such as graphic files, word processing files, Extensible Markup Language (XML), Hypertext Markup Language (HTML), Handheld Device Markup Language (HDML), Wireless Markup Language (WML), and various other formats and types of files. It should also be noted that the distributed data processing system shown in Figure 1A is contemplated as being fully able to support a variety of peer-to-peer subnets and peer-to-peer services.

with reference now to Figure 1C, a network diagram illustrates a more specific, yet generic, Web-based environment in which the present invention may be implemented. In this environment, a user of a browser 152 at client 150 desires to access a protected resource on web application server 154 in DNS domain 156, or on web application server 158 in DNS domain 160. A protected resource is a resource (an application, an object, a document, a page, a file, executable code, or other computational resource, communication-type resource, etc.) that is only accessed or retrieved if the requesting client browser is both authenticated and authorized. Each DNS domain may have an associated authentication server 162. Typically, once the user is authenticated by the authentication server, a cookie may be set and stored in a cookie cache in the browser. The requesting client may make an intra-domain request or an

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inter-domain request for the protected resource. An intradomain request means that the target resource is located on
the same server that performs the authentication. An interdomain request means that the target resource is located
within the same Internet domain but is on a different server
than the authentication server which established the
authentication. A cross-domain request means that the user
wishes to access a protected resource that is outside the DNS
domain that the user is currently using.

With reference now to Figure 1D, a data flow diagram illustrates a prior art process that may be used when a client attempts to access a protected resource. As illustrated, the user at a client workstation 170 seeks access over a computer network to a protected resource on a server 172 through the user's Web browser executing on the client workstation. As noted above, a protected resource is identified by a Uniform Resource Locator (URL), or more generally, a Uniform Resource Identifier (URI), that can only be accessed by an authenticated and authorized user. The computer network may be the Internet, an intranet, or other network, as shown in Figure 1A or Figure 1B, and server may be a Web Application Server (WAS), a server application, a servlet process, or the like.

The process is initiated when the user requests the protected resource, such as a Web page within the domain "ibm.com" (step 174). The Web browser (or associated application or applet) generates an HTTP Request that is sent to the Web server that is hosting the domain "ibm.com" (step 176). The server determines that it does not have an active session for the client (step 178), so the server requires the user to perform an authentication process by sending the client some type of

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authentication challenge (step 180). The authentication challenge may be in various forms, such as a Hypertext Markup Language (HTML) form, into which the user must enter required information (step 182), such as a user identifier and an associated password.

The authentication response information in the HTML form is posted to the server (step 184), at which point the server authenticates the user by retrieving previously submitted registration information and matching the presented authentication information with the user's stored information. Assuming the authentication is successful, a Secure Sockets Layer (SSL) session with a unique session identifier (session ID) is assigned to the authenticated user (step 186).

Although Figure 1D depicts a typical prior art process, it should be noted that other alternative session state management techniques may be depicted at this point, such as using cookies to identify users with active sessions, which may include using the same cookie that is used to provide authentication proof.

The server then retrieves the requested Web page and sends an HTTP Response to the client (step 188). At that point, the user may request another page within "ibm.com" (step 190) within the browser by clicking a hypertext link, and the browser sends another HTTP Request to the server (step 192). At that point, the server recognizes that the user has an active session (step 194), and the server sends the requested Web page back to the client in another HTTP Response (step 196).

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As noted above, the present invention may be used within a variety of networks and hardware platforms. More particularly, though, the present invention provides a methodology so that a user is not challenged for authentication purposes when attempting to access protected resources within multiple, affiliated domains. This allows some degree of free movement between domains that participate in a cross-domain, single-sign-on federation or arrangement. For example, a large extranet may have multiple domains, each with its own set of users and protected resources. However, the protected resources may have a common enterprise-wide association, and there may be considerable overlap among the sets of users. A user can gain some efficiency or productivity in not having to pass multiple authentication challenges when entering the separate domains. Hence, the present invention attempts to remove barriers to free movement across Web sites.

More specifically, as mentioned above, the difficulty with some previous approaches to distributed authentication is that the approaches required that a user have one and only one domain capable of authenticating the user, and any domain visited by the user must have a priori knowledge and trust of the user's home domain. In contrast, the present invention allows a user to contract with one or more authentication service providers (ANSPs). The user maintains a relationship with these ANSPs and authenticates to an ANSP. E-commerce service providers (ECSPs), such as online banks or online merchants, also maintain a relationship with an ANSP such that the e-commerce service provider can trust the authenticated identity of a user that is provided by the authentication service provider on behalf of the user. The user can visit any e-commerce service provider without having to establish an

a priori relationship with that particular e-commerce service provider. As long as the e-commerce service provider's domain has a relationship with at least one of the user's authentication service providers, then the user will be able to have a "single-sign-on" experience at that e-commerce service provider.

The present invention extends the enrollment process described in U.S. Patent Application Serial Number (Attorney Docket Number AUS920010769US1), filed (TBD), titled "System and method for user enrollment in an e-community", by allowing a user to customize their enrollment at a site. In other words, the user can choose to "enroll" at a site by indicating to the site the location of a trusted third-party that is able to vouch for the authenticated identity of the user. This process may result in the setting of a domain identity cookie (DIDC), which was described in U.S. Patent Application Serial Number (Attorney Docket Number AUS920010769US1). Alternatively, a user may choose not to have a domain identity cookie set such that the user must indicate the location of the trusted third-party upon each initial access to a given site, or more specifically, each access when the user does not have a currently active session with the given site. and other features of the present invention are described in more detail below with respect to the remaining figures.

With reference now to Figure 2, a block diagram depicts a federated environment in which the present invention may be implemented. Federated environments, such as the one that is shown in Figure 2, comprise users, e-commerce service providers (ECSPs), and authentication service providers (ANSPs). ECSPs correspond to business entities that are participating in a federation. ANSPs correspond to entities

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to which a user authenticates and which provide proof of authentication to ECSPs. Within a given e-community, the roles of e-commerce service provider and authentication service provider can be provided by distinct entities or a single entity.

Federated environment 200 comprises: a user, who is represented by client 202 having browser application 204; two e-commerce service providers, ECSP 210 and ECSP 212; and two authentication service providers, ANSP 214 and ANSP 216. The user has authentication relationship 220 with ANSP 216. ECSP 210 has trusted relationship 222 with ANSP 214 and trusted relationship 224 with ANSP 216. ECSP 212 has trusted relationship 226 with ANSP 216. The user attempts to access ECSP 210 and ECSP 212 along network paths 230 and 232, respectively.

Hence, as shown in this example and explained in more detail further below, the present invention relies upon the fact that the user has previously established an authentication relationship with at least one authentication service provider and possibly a plurality of authentication service providers, which would be primarily an "out-of-band" process by which the user enrolls or subscribes with an authentication service provider for authentication/proof-of-identity services. A user may contract for different strengths of authentication, such as username/password, smart card, biometric, or digital certificate; in other words, the present invention is able to interoperate with a variety of underlying authentication schemes.

The present invention also relies upon the fact that an e-commerce service provider has previously established a trust

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relationship with at least one authentication service provider and possibly a plurality of authentication service providers, which would be primarily an "out-of-band" process by which the e-commerce service provider and an authentication service provider engage in various types of agreements with respect to liability of each party concerning authentication/proof-of-identity services. An e-commerce service provider may contract for different strengths of authentication, and the present invention is able to interoperate with a variety of underlying authentication schemes.

As part of the process of establishing a trust relationship, the e-commerce service provider and the authentication service provider would engage in an out-of-band exchange of information that is used to establish a trust relationship, which may include a shared secret key, digital certificates, or some other form of information. This information is used to protect user proof-of-identity information that is presented by the e-commerce service provider to the authentication service provider during a user transaction. Public-key techniques may be used to exchange this information, but because of the limitations of public-keys and associated certificates and the security requirements on a proof-of-identity as presented to an e-commerce service provider, secret keys are preferable, although the present invention is operable with a public-key-based technique.

A preferred embodiment uses a secret-key-based technique rather than a public-key-based technique for the following reasons. Proof-of-identity and/or authenticated identity information is passed over the Internet from the authentication service provider to the e-commerce service provider via the user's client application, typically a

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browser, using HTTP redirects. In this situation, the information must be protected, which is accomplished by encrypting the token containing the user's authenticated identity information and additional information (such as authentication method, personal information, etc.). A secretkey technique is preferable because it is more efficient than using a public-key technique. For example, if this information is encrypted with the e-commerce service provider's public key, there would be no proof that the information came from the authentication service provider. the information is encrypted with the authentication service provider's private key, there is nothing to prevent anyone who obtains a copy of the token from decrypting it, which would reveal potentially confidential information. This implies that the token must be doubly encrypted, once with the authentication service provider's private key and then with the e-commerce service provider's public key. Thus, two encryptions are required to protect the token and two decryptions are required to retrieve it. Using a secret key technique, only one encryption and one decryption is required.

With reference now to Figure 3, a flowchart depicts a process by which an e-commerce service provider attempts to retrieve an authenticated identity from a user-determined authentication service provider for a user who is attempting to access a controlled/protected resource at the e-commerce service provider. Figure 3 shows a process that is initiated when a user requests access to a resource, and an e-commerce service provider has decided that an access control decision is required. In order for the access control decision to be performed, the e-commerce service provider requires an authenticated identity for the user. As part of a single-sign-on operation within a federated environment, the e-

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commerce service provider does not prompt the user for a proof-of-identity, e.g., login via username/password.

Instead, the e-commerce service provider will attempt to retrieve an authenticated identity (or proof-of-identity, such as a vouch-for token) from an authentication service provider. In accordance with the present invention, a user has an ability to direct the authentication operation to one of potentially many authentication service providers. It should be noted, however, that an e-commerce service provider may authenticate a user itself, particularly when the e-commerce service provider is the home domain of the user, although an e-commerce provider would usually use an authentication service provider to authenticate a user when the e-commerce service provider is not the user's home domain.

The process in Figure 3 begins with an e-commerce service provider receiving a request from a user for access to a protected resource (step 302). A determination is then made as to whether or not the e-commerce service provider already has an authenticated identity or privilege credential for the user (step 304). If not, then the e-commerce service provider determines whether or not it has a long-term token for the user (step 306). The long-term token may be an ANSP Identity Cookie (AIDC), which is similar to a domain identity cookie, mentioned above, but which identifies the user's preferred authentication service provider. The e-commerce service provider could possess an AIDC for the user because one could have been previously set at the user's browser, and because the user's browser would ensure that the AIDC accompanies all requests to the e-commerce service provider's domain, the ecommerce service provider would have received the cookie when it accompanied the request for the controlled resource. The e-commerce service provider extracts the identity of the

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user's preferred authentication service provider from the long-term token (step 308) and generates a vouch-for request for the indicated or preferred authentication service provider (step 310). The e-commerce service provider sends the vouch-for request to the authentication service provider using HTTP redirection via the user's browser (step 312).

Given the scenario described with respect to steps 302-312, one can understand the effectiveness of the present invention. Although the e-commerce service provider does not already have an authenticated identity/privilege credential for the user, i.e. the user is initiating a new session with the e-commerce service provider, the e-commerce service provider can attempt to obtain a vouch-for token for the user from the user's preferred authentication service provider, even though the user has not been asked to provide any such authentication information directly to the e-commerce service provider during this particular session.

Continuing with the example, at some point in time, the ecommerce service provider receives the vouch-for response from the authentication service provider using HTTP redirection via the user's browser (step 314). The e-commerce service provider unpacks the token to retrieve the user authentication response (step 316) and examines it to determine whether a valid authentication was completed (step 318). If so, then the e-commerce service provider builds the session credentials for the user (step 320) and initiates the access control decision operation (step 322). A determination is made as to whether or not the user is authorized (step 324), and if the result of the access control decision is positive, i.e. the user is authorized, then the e-commerce service provider

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provides access to the protected resource (step 326), and the process is complete.

Referring again to step 304, if the e-commerce service provider already has an authenticated identity or privilege credential for the user, then the process branches to step 322 in which the e-commerce service provider immediately performs an access control decision. This scenario may occur when the user has already accessed the same or a similar controlled resource at the e-commerce service provider.

Referring again to step 306, if the e-commerce service provider does not have a long-term token for the user, then the process branches to complete a subprocess as shown in Figure 5, which is described further below.

With reference now to Figure 4, a flowchart depicts a process by which an authentication service provider determines whether or not it should vouch for a user at the request of an ecommerce service provider. The flowchart in Figure 4 shows the processing that occurs at the authentication service provider when the e-commerce service provider sends a vouchfor request to the authentication service provider, as mentioned above in step 312.

The process in **Figure 4** begins when a particular authentication service provider receives a vouch-for request from an e-commerce service provider for a given user (step **402**). A determination is made as to whether or not the authentication service provider has an active session for the user (step **404**). If the authentication service provider does not already have an active or current session for the user,

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then the authentication service provider prompts the user to complete some form of authentication operation (step 406).

A determination is then made as to whether or not the user has been authenticated (step 408). If the user has been authenticated, then the authentication service provider builds an authentication token that indicates that the user has been positively authenticated (step 410). If the user has not been authenticated, then the authentication service provider builds an authentication token that indicates that the user has failed the authentication operation (step 412). In either case, the authentication service provider then sends a vouchfor response message comprising the authentication token to the requesting e-commerce service provider via HTTP redirection through the user's browser (step 414), and the process is complete. It should be noted that, in both cases, the authentication service provider may insert dummy information or otherwise mask the contents of the vouch-for message in order to prevent a snooper from being able to differentiate successful and unsuccessful vouch-for tokens, which would provide information about the user's authentication attempts.

Referring again to step 404, if the authentication service provider has an active session for the user, then the process branches to step 410 because the authentication service provider can immediately build an authentication token that indicates that the user has been positively authenticated. This scenario would occur when a user has already required an authenticated identity credential at another e-commerce service provider, which would have required the user to perform an authentication operation. The authentication service provider maintains a session for the user, most likely

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with some restrictions, such as a maximum period for which the user's authentication session at the authentication service provider is valid.

With reference now to Figure 5, a flowchart depicts a process by which an e-commerce service provider allows a user to select an authentication service provider and/or related options. The process shown in Figure 3 reaches the subprocess shown in Figure 5 through step 306. In this scenario, if the e-commerce service provider does not have a long-term token for the user, then the process branches to complete the subprocess that is shown in Figure 5.

The process shown in Figure 5 begins with the e-commerce service provider presenting the user with a menu of ANSPs that are recognized by the e-commerce service provider (step 502). In accordance with the present invention, the e-commerce service provider allows a user to choose a preferred authentication service provider, although the authentication service provider must be one with which the e-commerce service provider already has a trust relationship. If not, then the user is provided with an opportunity to establish a relationship with an authentication service provider that the e-commerce service provider recognizes, i.e. with which the e-commerce service provider has a trust relationship, as described below.

After presenting the menu, which may be in the form of a dialog box or some other user input mechanism, the e-commerce service provider receives the user selection (step 504). A determination is made as to whether the user has requested to cancel the pending transaction at this point (step 506), and if so, then the process branches back to step 328 in Figure 3,

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at which point the user would be denied access to the controlled resource. If the user has not requested to cancel the pending transaction at this point, then a determination is made as to whether the user has selected a particular option that informs the e-commerce service provider that the user wants always to use a particular authentication service provider (step 508). If so, then the e-commerce service provider establishes an AIDC that indicates the user's selected authentication service provider (step 510), which would be indicated elsewhere within the user input that is received from the user dialog box. In this possible embodiment, an AIDC may be established by setting a cookie at the user's browser.

In either case, a determination is then made as to whether the user has selected an option to retrieve vouch-for information from an authentication service provider (step 512), for which the identity of the particular authentication service provider would be indicated elsewhere within the user input that is received from the user dialog box. In other words, the user has selected a preferred authentication service provider that the e-commerce service provider should use to authenticate the user, and the process branches back to step 310 in which the e-commerce service provider generates a vouch-for request to the chosen authentication service provider.

If the user has not chosen the option to retrieve vouch-for information from an authentication service provider, then a determination is made as to whether the user has selected an option to establish a relationship with an authentication service provider (step 514). If so, then the e-commerce service provider sends an establish-relationship request of some form to the selected authentication service provider

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(step **516**), e.g., by redirecting the user's browser to a particular page supported by the user's selected authentication service provider.

If none of the above options have occurred, then a processing error is indicated by the e-commerce service provider in some manner (step 518), and the process is complete.

With reference now to Figure 6, a graphical user interface window shows the selectable options that are available to a user from depicts a process by which an e-commerce service provider allows an e-commerce service provider that allows a user to select an authentication service provider in association with a single-sign-on operation within a federated environment. Dialog box 600 shows three radio-button controls 602-606 that are labeled with the identifiers of three authentication service providers. Dialog box 600 may be presented to a user when an e-commerce service provider provides a user with an opportunity to select a preferred authentication service provider. In most Web environments, the controls that are shown in dialog box 600 would likely be presented in the form of an HTML-formatted document, i.e. Web page.

Cancel button 608 provides a user with an opportunity to cancel the pending request to access a controlled resource prior to being prompted for authorization information. Checkbox 610 provides a user with the ability to request that the chosen authentication service provider should always be used by the e-commerce service provider when the e-commerce service provider needs to contact an authentication service provider for authentication purposes. Button 612 closes the dialog box and informs the e-commerce service provider that the user has

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requested that the authentication service provider that is indicated by the radio buttons should be used for vouch-for requests by the e-commerce service provider. Button 614 closes the dialog box and informs the e-commerce service provider that the user would like to establish a relationship with the authentication service provider that is indicated by the radio buttons.

The process of vouching for a user's identity is sometimes referred to as "transfer of authentication assertions" across a federated environment or an e-community. The user's home domain vouches for the identity of the user to another domain. This means that each member organization in the federated environment is responsible for managing the users in the home domain and for providing a rule set for mapping the vouched-for identities from other domains.

Referring again to Figure 2, the present invention can be described in more detail with respect to the federated environment that is shown in Figure 2. The vouch-for process occurs when a user requests a resource from a domain with which the user does not have an active, authenticated session, such as the domains supported by ECSP 210 or ECSP 212.

Assume that the user at client 202 attempts to access a resource from ECSP 210 and that the user has never accessed resources at ECSP 210. Hence, there would be no AIDC set by ECSP 210 at client 202, and ECSP 210 will prompt the user for the identity of a preferred authentication service provider. As discussed above and shown in Figure 6, the user could be provided options like "authenticate with ANSP-X" or "enroll with ANSP-X". In addition, associated with the entire request would be the option to always use a selected authentication

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service provider. Once the user has chosen these options, ECSP 210 will build an appropriate token to be sent to the user-selected authentication service provider.

Assume that the user has chosen an option to authenticate with ANSP 214. ECSP 210 will build a vouch-for request for ANSP 214 and send this request to ANSP 214 by redirection through the browser of client 202. The vouch-for request will be received by ANSP 214, and if ANSP 214 has a currently valid session with the user, then ANSP 214 will build a vouch-for response and redirect it back to ECSP 210 using HTTP redirection via the user's browser. If ANSP 214 does not have a currently active session with the user, then ANSP 214 will prompt the user for authentication information. Based on the success of the authentication, ANSP 214 will build a vouch-for response for ECSP 210, and the vouch-for response may indicate either a successful authentication or a failed authentication. This vouch-for response will be returned to ECSP 210 using HTTP redirection via the user's browser.

ECSP 210, upon receiving the vouch-for token with a successful authentication indication from ANSP 214, will activate a session for client 202 and will do an access control decision on the user's request. If the user has selected the "always use this ANSP" option, then ECSP 210 will build an ANSP Identity Cookie (AIDC) for the user. This cookie will identify the user's preferred authentication service provider. Further accesses to resources at ECSP 210, in the absence of a currently active session, will automatically generate a request for a vouch-for token from ANSP 214 via HTTP redirection through the user's browser.

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In this manner, information is passed from a home domain to other domains in the federated environment, i.e. e-community, through a vouch-for token. The vouch-for token is used to vouch for the authenticity of the user's identity to the other organizations in the federated environment. The vouch-for token will be created for each e-community domain only when requested and cannot be used by any e-community domain other than the intended domain. The vouch-for token is preferably transitory in that it exists for the re-direction only and will not reside in the user's persistent or non-persistent cookie storage. In addition, the vouch-for token is preferably protected by encryption. The vouch-for token is included in the response that is redirected back to the "requesting" e-community domain. When the requesting frontend/domain receives the response, it will parse the vouch-for token, map the user's identity to a local identity, create credentials for the user, do the access control decision, and provide the appropriate response to the user's request. This front-end is then able to vouch for the user's identity within the domain.

The advantages of the present invention should be apparent in view of the detailed description of the invention that is provided above. The present invention allows a user to contract with one or more authentication service providers (ANSPs). The user maintains a relationship with these ANSPs and authenticates to an authentication service provider. E-commerce service providers (ECSPs), such as online banks or online merchants, also maintain a relationship with an ANSP such that the e-commerce service provider can trust the authenticated identity of a user that is provided by the ANSP on behalf of the user. The user can visit any e-commerce service provider without having to establish an a priori

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relationship with that particular e-commerce service provider. As long as the e-commerce service provider's domain has a relationship with at least one of the user's authentication service providers, then the user will be able to have a "single-sign-on" experience at that e-commerce service provider. With the present invention, the user is not challenged for authentication purposes when attempting to access a protected resource at a second domain within a federated environment under certain conditions. This allows some degree of free movement between domains that participate in a cross-domain, single-sign-on federation or arrangement. The user gains some efficiency or productivity in not having to pass multiple authentication challenges, which can be barriers to free movement across Web sites.

It is important to note that while the present invention has been described in the context of a fully functioning data processing system, those of ordinary skill in the art will appreciate that the processes of the present invention are capable of being distributed in the form of instructions in a computer readable medium and a variety of other forms, regardless of the particular type of signal bearing media actually used to carry out the distribution. Examples of computer readable media include media such as EPROM, ROM, tape, paper, floppy disc, hard disk drive, RAM, and CD-ROMs and transmission-type media, such as digital and analog communications links.

The description of the present invention has been presented for purposes of illustration but is not intended to be exhaustive or limited to the disclosed embodiments. Many modifications and variations will be apparent to those of ordinary skill in the art. The embodiments were chosen to

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explain the principles of the invention and its practical applications and to enable others of ordinary skill in the art to understand the invention in order to implement various embodiments with various modifications as might be suited to other contemplated uses.

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#### CLAIMS

1. A method for authenticating a user within a data processing system, the method comprising: receiving at an e-commerce service provider a request from a client for access to a controlled resource; and

allowing a specification of one of a plurality of authentication service providers to be used by the e-commerce service provider in determining access to the controlled resource for the client.

- 2. The method of claim 1 further comprising: receiving a specification of an authentication service provider along with the request for access to the controlled resource.
- 3. The method of claim 2 further comprising: retrieving the specification of an authentication service provider from a cookie.
- 4. The method of claim 1 further comprising: providing a user selection of one of the plurality of authentication service providers if an authentication service provider was not received along with the request for access to the controlled resource.
- 5. The method of claim 4 further comprising: providing a user selection to persistently associate with the user the user selection of one of the plurality of authentication service providers.

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6. The method of claim 1 further comprising: sending an authentication request from the e-commerce service provider to the specified authentication service provider; and

determining at the e-commerce service provider whether to provide access to the controlled resource based on an authentication response from the specified authentication service provider.

7. The method of claim 1 further comprising: in response to receiving the request from the client for access to the controlled resource, determining if the e-commerce service provider has a valid authentication credential for the client; and

in response to a determination that the e-commerce service provider has a valid authentication credential for the client, performing an access control decision for the request from the client for access to the controlled resource without sending an authentication request to one of the plurality of authentication service providers.

8. A method for authenticating a user within a data processing system, the method comprising: receiving at a first server a request from a client for access to a controlled resource;

in response to a determination that the first server has an identity of a second server that supports an authentication service that was previously associated with the client, sending an authentication request to the second server from the first server;

in response to a determination that the first server does not have an identity of a second server that supports an

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authentication service that was previously associated with the client:

allowing a user to choose an identity for the second server; and

sending an authentication request to the second server from the first server.

9. The method of claim 8 further comprising: receiving an authentication response from the second server; and

determining whether to provide access to the controlled resource based on an indicated status in the authentication response.

- 10. The method of claim 8 further comprising: in response to receiving the request from the client for access to the controlled resource, determining if the first server has a valid authentication credential for the client at the first server; and
- in response to a determination that the first server has a valid authentication credential for the client at the first server, performing an access control decision for the request from the client for access to the controlled resource without sending an authentication request to the second server from the first server.
- 11. The method of claim 8 further comprising:
  determining at the second server whether the second server has
  a valid authentication credential for the client; and

in response to a determination that the second server has a valid authentication credential for the client, returning a valid authentication status in response to the authentication

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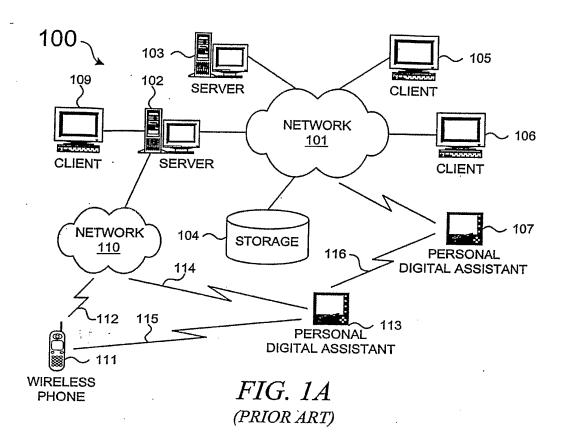
request.

- 12. The method of claim 8 further comprising: associating with the client the user's choice of the identity of the second server.
- 13. The method of claim 12 further comprising: storing the user's choice of the identity of the second server in a persistent cookie at the client.
- 14. The method of claim 12 further comprising: allowing a user to choose whether to store the user's choice of the identity of the second server in a cookie at the client.
- 15. The method of claim 12 further comprising: allowing a user to choose whether to persistently associate the user's choice of the identity of the second server with the user.
- 16. The method of claim 12 further comprising: allowing a user to choose whether to establish a relationship with the authentication service at the second server.
- 17. The method of claim 8 further comprising: using HTTP redirection via the client to send the authentication request to the second server.

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- 18. A computer system comprising means adapted for carrying out the steps of the method according to anyone of the preceding claims 1 to 7.
- 19. A computer system comprising means adapted for carrying out the steps of the method according to anyone of the preceding claims 8 to 17.
- 20. A computer program product stored on a computer usable medium, comprising computer readable program means for causing a computer to perform a method according to anyone of the preceding claims 1 to 7 when said program is run on said computer.
- 21. A computer program product stored on a computer usable medium, comprising computer readable program means for causing a computer to perform a method according to anyone of the preceding claims 8 to 17 when said program is run on said computer.
- 22. A network data message comprising:
- a transport protocol header;
- a Uniform Resource Identifier (URI) associated with a controlled resource; and

an authentication service provider token that indicates a domain identity of an authentication service provider, wherein the authentication service provider is one of a plurality of authentication service providers in a federated environment that may be used in responding to a request to access the controlled resource.



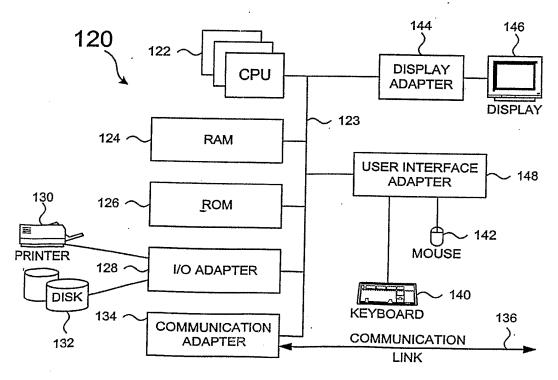
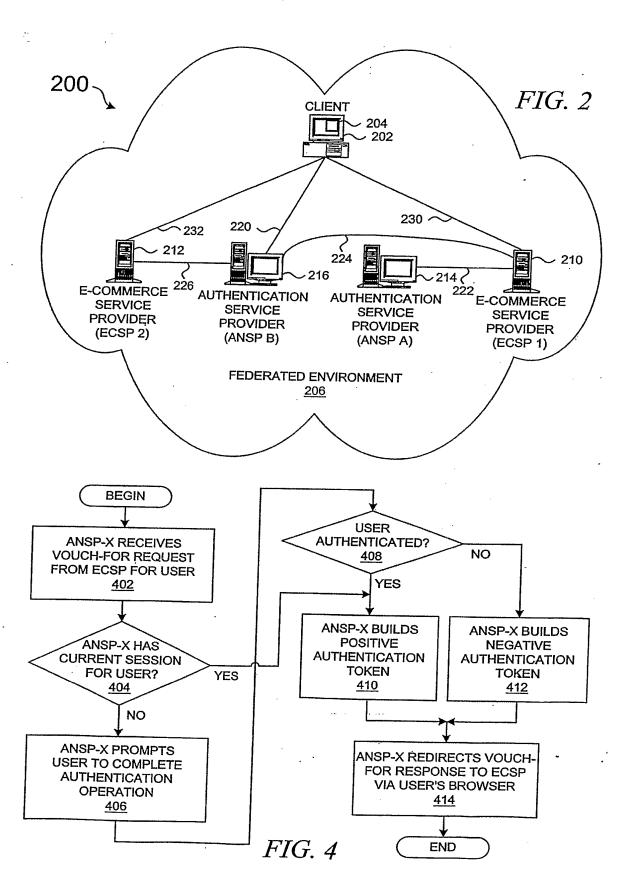
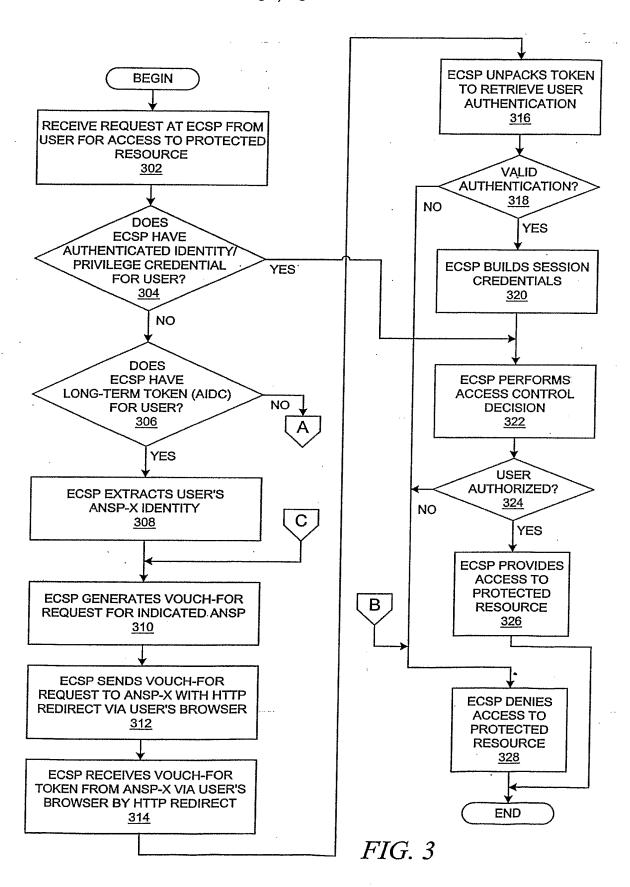
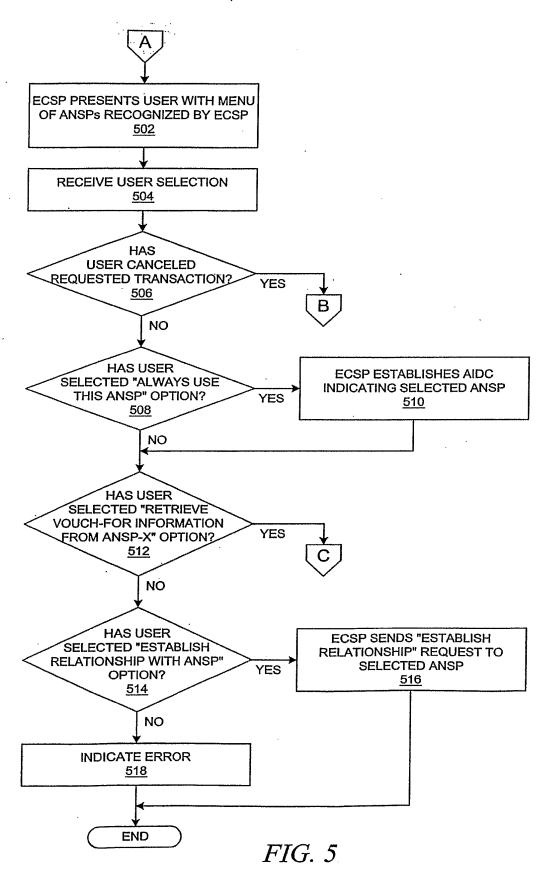


FIG. 1B (PRIOR ART)









| 600   |
|---|
| ● ANSP-1 ~ 602  |
| $\bigcirc$ ANSP-2 $\sim$ 604                            |
| $\bigcirc$ ANSP-3 $\sim$ 606 $\stackrel{610}{\bigcirc}$ |
| ALWAYS USE THIS AUTHENTICATION SERVICE PROVIDER         |
| RETRIEVE VOUCH-FOR INFO FROM SELECTED ANSP 612          |
| ESTABLISH A RELATIONSHIP WITH SELECTED ANSP 614         |
| CANCEL 608  |

FIG. 6

A. CLASSIFICATION OF SUBJECT MATTER IPC 7 H04L29/06

According to International Patent Classification (IPC) or to both national classification and IPC

#### B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols) IPC  $\frac{7}{100}$  H04L

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data, COMPENDEX, INSPEC

C. DOCUMENTS CONSIDERED TO BE RELEVANT

| Category ° | Citation of document, with indication, where appropriate, of the relevant passages   | Relevant to claim No.                            |
|------------|--|--|
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|            | page 1, line 18 -page 2, line 19 page 3, line 11 - line 19 page 4, line 7 - line 13 page 17, line 15 - line 17   |  |
| Y<br>A     | EP 0 940 960 A (HEWLETT PACKARD CO)<br>8 September 1999 (1999-09-08)<br>abstract   | 3,7,10,<br>12-17<br>1,2,4-6,<br>8,9,11,<br>18-21 |
|            | paragraph '0006!<br>paragraph '0011! - paragraph '0018!<br>  |  |
| χFur       | ther documents are listed in the continuation of box C.    X   Patent family members are listed  | in annex.  |
| "A" docum  | ategories of cited documents:  art alter document published after the interpretation of priority date and not in conflict with cited to understand the principle or the dered to be of particular relevance  document but published on or after the international  art alter document published after the internation of priority date and not in conflict with cited to understand the principle or the invention  art alter document published after the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of priority date and not in conflict with cited to understand the principle or the internation of the interna | the application but<br>eory underlying the       |

| <ul> <li>A document defining the general state of the art which is not<br/>considered to be of particular relevance</li> </ul>  | cited to understand the principle or theory underlying the invention  |
|---|---|
| *E* earlier document but published on or after the international filling date   | "X" document of particular relevance; the claimed invention<br>cannot be considered novel or cannot be considered to  |
| "L" document which may throw doubts on priority claim(s) or<br>which is cited to establish the publication date of another<br>citation or other special reason (as specified) | involve an inventive step when the document is taken alone  "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such docu- |
| O document referring to an oral disclosure, use, exhibition or other means  | ments, such combination being obvious to a person skilled in the art.   |
| *P* document published prior to the international filling date but later than the priority date claimed   | "&" document member of the same patent family   |
| Date of the actual completion of the international search   | Date of mailing of the international search report  |
| 13 October 2003   | 24/10/2003  |
| Name and mailing address of the ISA   | Authorized officer  |
| European Patent Office, P.B. 5818 Patentlaan 2<br>NL - 2280 HV Rijswijk<br>Tel. (+31-70) 340-2040, Tx. 31 651 epo nl,<br>Fax: (+31-70) 340-3016                               | Garcia Mahedero, P  |

## INTENIATIONAL SEARCH REPORT

Internation Application No
PCT/EP 03/06604

| C (Continue | object DOCHMENTS CONSIDERED TO DE SELECTION   | PCT/EP 03/06604       |  |
|-------------|---|-----------------------|--|
| ategory °   | ation) DOCUMENTS CONSIDERED TO BE RELEVANT  Citation of document, with indication, where appropriate, of the relevant passages  | Ind                   |  |
|             | One control of the management appropriate, of the relevant passages   | Relevant to claim No. |  |
| A           | WO 02 39237 A (IBM DEUTSCHLAND; IBM (US)) 16 May 2002 (2002-05-16) cited in the application abstract page 3, paragraph 3 -page 4, paragraph 1 page 6, paragraph 2 -page 8 | 1-21                  |  |
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#### FURTHER INFORMATION CONTINUED FROM PCT/ISA/ 210

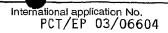
Continuation of Box I.2

Claims Nos.: 22

Claim 22 relates to a network data message which, as such, does not contain any technical feature and consists in a mere presentation of information. Thus, its subject-matter falls within a case of Rule 39 PCT and it is not required to be searched (Article 17(2)(a)(i) PCT)

The applicant's attention is drawn to the fact that claims, or parts of claims, relating to inventions in respect of which no international search report has been established need not be the subject of an international preliminary examination (Rule 66.1(e) PCT). The applicant is advised that the EPO policy when acting as an International Preliminary Examining Authority is normally not to carry out a preliminary examination on matter which has not been searched. This is the case irrespective of whether or not the claims are amended following receipt of the search report or during any Chapter II procedure.

## INTERNATIONAL SEARCH REPORT



| Box I Observations where certain claims were found unsearchable (Continuation of item 1 of first sheet)   |
|---|
| This International Search Report has not been established in respect of certain claims under Article 17(2)(a) for the following reasons:  |
| Claims Nos.: because they relate to subject matter not required to be searched by this Authority, namely:   |
| 2. X Claims Nos.: 22 because they relate to parts of the International Application that do not comply with the prescribed requirements to such an extent that no meaningful international Search can be carried out, specifically:  see FURTHER INFORMATION sheet PCT/ISA/210 |
| 3. Claims Nos.: because they are dependent claims and are not drafted in accordance with the second and third sentences of Rule 6.4(a).   |
| Box II Observations where unity of invention is lacking (Continuation of item 2 of first sheet)   |
| This International Searching Authority found multiple inventions in this international application, as follows:   |
| 1. As all required additional search fees were timely paid by the applicant, this International Search Report covers all searchable claims.   |
| 2. As all searchable claims could be searched without effort justifying an additional fee, this Authority did not invite payment of any additional fee.   |
| 3. As only some of the required additional search fees were timely paid by the applicant, this International Search Report covers only those claims for which fees were paid, specifically claims Nos.:   |
| 4. No required additional search fees were timely paid by the applicant. Consequently, this International Search Report is restricted to the invention first mentioned in the claims; it is covered by claims Nos.:   |
| Remark on Protest  The additional search fees were accompanied by the applicant's protest.  No protest accompanied the payment of additional search fees.   |

# INTERNATIONAL SEARCH REPORT

Information on patent family members

PCT/EP 03/06604

| Patent document cited in search report |    | Publication Patent family date member(s) |                | Publication date                       |  |
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